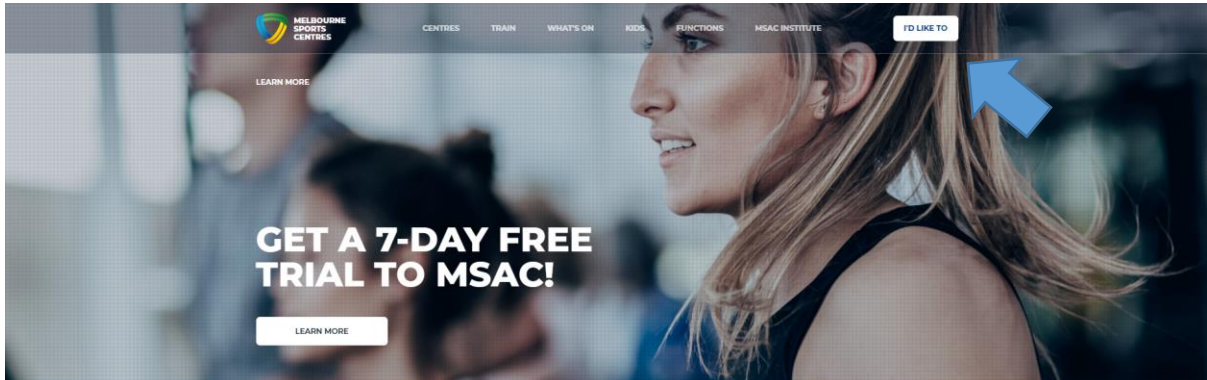
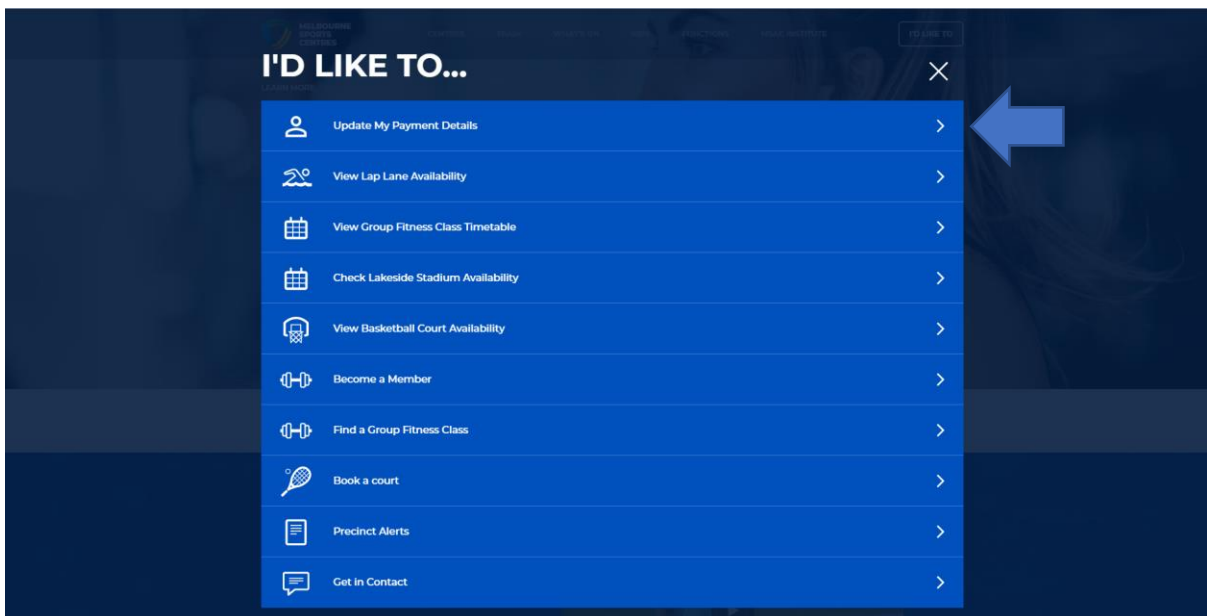


How to reset your MSAC membership password and update your payment details



1. Head to melbournesportscentres.com.au and click **'I'D LIKE TO'**.



2. Click **'Update My Payment Details'**.

3. Click **'Forgot Username/Password'** - Please use your email and password to login. If you do not know your password you can reset it. If you do not know your username it is the email address you used when you became a member/made a booking at MSAC. If you are unsure what your email address is please contact us at contact@ssct.com.au

4. Enter your email address. If a red bar shows says "email address not found" please contact us at contact@ssct.com.au and we will help you find out your username (email address) or add a your current email address to your account.



Melbourne Sports Centres contact@ssct.com.au via secure.activecarrot.com
to me ▾

9:51 AM (0 minutes ago) ☆ ↶ ⋮

Forgot Password Request

Please click the following link to reset your password: https://secure.activecarrot.com/login/forgot_password_token/2142180/cff7a2e0ec48af04a15a834278066f2d/33



If you are having trouble with the link above. Please copy the following and paste it into your browsers address bar:

https://secure.activecarrot.com/login/forgot_password_token/2142180/cff7a2e0ec48af04a15a834278066f2d/33

↶ Reply

➦ Forward

5. Open your email inbox and follow the link. (Please be aware that the email message may be in a junk or promotions folder). Please ensure you tick that you have read agree to the terms and conditions.

This is the first time you have logged in, you need to agree to the terms of use and change your password to continue.

Type new password



Re-type new password

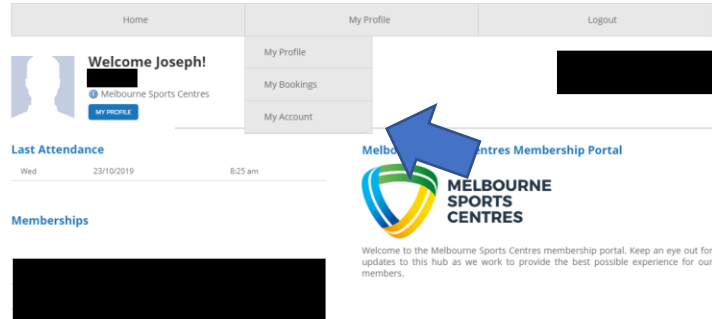
This member web portal is powered by Links Modular Solutions on behalf of the fitness club of which you are a member. All information contained herein is provided by your club and is the sole responsibility of that club to ensure accuracy of this information. Links Modular Solutions, accepts no responsibility for the accuracy of the information contained herein. By accepting these terms and conditions you agree to waive any or all claims that you may have now, or in the future against Links Modular Solutions, or any subsidiary for any liability, loss, damage, injury that may occur as a result of the use of this service.

I have read and agree to the terms of use

Continue

6. Enter your new password

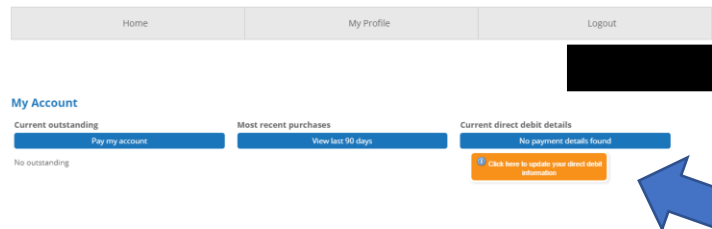
Manage your membership and casual bookings, update your debit/credit card and bank account details.



https://secure.activecarrot.com/customer/account

7. Click **'My Profile'** then **'My Account'**

Manage your membership and casual bookings, update your debit/credit card and bank account details.



https://secure.activecarrot.com/customer/account/debit_information

8. Click **'Current direct debit details'**

Manage your membership and casual bookings, update your debit/credit card and bank account details.

Home My Profile Logout

My direct debit details [Back to my account](#)

9. Update your details from this page

If you ever need to refer back to the original login page, you can find the link here:
melbournesportscentres.com.au/membership-login